

Updated Visitor Policies in Response to the Coronavirus

To protect the health and safety of our patients, their families, staff, and the community as we work to mitigate the spread of the Coronavirus (COVID-19), and in accordance with Centers for Disease Control Guidelines, KPC Health has temporarily modified its visitor policies until further notice. These policies may be further modified on an as-needed basis. Thank you for your understanding and cooperation.

General Patient Visitor Restrictions

1. All visitors are restricted from visiting inpatients, outpatients, and emergency room areas.
 - i. Visitors who have had, or remain in, close contact with someone diagnosed with COVID-19 should not visit and instead seek care from a healthcare provider.
 - ii. No community visitors will be permitted to enter or wait in any/all areas of the hospital including, but not limited to, lobbies, waiting areas, common spaces, cafeteria, chapel, restrooms, and/or any other area within the care location.
2. Exceptions to these restrictions may be made in specific circumstances (such as end-of-life care and labor and delivery, including professional support person or postpartum helper) only with prior approval from:
 - i. Hospital Administration
 - ii. The Infection Control Team
3. When deemed necessary based on “compassionate grounds” at the request of the patient and in coordination with the infection control team and hospital administration, or for Labor and Delivery:
 - i. All visitors must check-in at the Front Desk by Patient Access or Security Staff and either wash their hands or utilize hand sanitizer prior to entering the facility.
 - ii. Visitors presenting with flu-like symptoms, included but not limited to fever, cough, and trouble breathing, should not visit and report their symptoms to a healthcare provider.
 - iii. Visitation is limited to one visitor per patient, who must be 18 years of age or older. Hospitalized children may have both parents present as visitors, as clinically indicated.
 - iv. These restrictions also apply to infants and siblings.

Visitor Restrictions Specific to COVID-19 Confirmed Patients or COVID-19 Patients Under Investigation (PUI):

1. Visitors to COVID-19 Confirmed Patients or COVID-19 PUI must be approved by:
 - i. Hospital Administration
 - ii. The Infection Control Team
2. For all approved visitors to COVID-19 Confirmed Patients or COVID-19 PUI:

- i. Visitors must wear full and appropriate Personal Protective Equipment (PPE), consistent with clinical personnel.
- ii. Visitation is limited to one visitor per patient.
- iii. Visitor must not be ill

References

Centers for Disease Control & Prevention, Information for Healthcare Professionals: Current Interim Guidance – <https://www.cdc.gov/coronavirus/2019-nCoV/hcp/index.html>.